

KIMBERLY WILLIAMS-RIVERA



Kimberly Williams-Rivera a University of Connecticut liberal arts graduate with a major in Sociology came to OPP® in 2005 as the Quality Assurance Director. Having worked in the human service field for over 17 years; She was the person tasked with evidencing the success of the organizations youth-focused programs. If there was progress made with a youth as a result of one of the programs, Kimberly is one who ensures it's verified and matched up against OPP®'s benchmarks to report on the overall success.

Kimberly's role and the built-in layers of accountability – a system known as Hartford Connects II empowered by Efforts to Outcomes – has been a hallmark of OPP®'s strength as the leader in Hartford-area youth services. Programs are closely monitored to ensure that everything is working toward the common purpose of bettering the lives of the youth we serve, and the results-oriented approach provides proof of success.