

**Boston University**  
**Newton Campus**  
**885 Centre Street**  
**Newton Centre, MA 02459**

1. Academic Support Services
  - a. <http://www.bu.edu/erc/>  
Glen Wrigley – Directory of the Educational Resource Center  
[wrigley@bu.edu](mailto:wrigley@bu.edu).  
The ERC is located on the 4th floor of the George Sherman Union (GSU) at 775 Commonwealth Avenue.  
The ERC front desk can be reached at (617) 353-7077.  
General inquiries for the front desk may be sent to [erc@bu.edu](mailto:erc@bu.edu). Faxes can be sent to (617) 353-5960.
  - b. Online tutoring sources  
Etutoring.org
  
2. Child Care
  - a. Child Care Choice of Boston  
**Contact Us**  
105 Chauncy Street, 2nd Floor  
Boston, MA 02111  
Phone: 617-542-KIDS (5437)  
Fax: 617-292-4629  
[help@childcarechoicesofboston.org](mailto:help@childcarechoicesofboston.org)  
<http://www.childcarechoicesofboston.org/index.asp>
  
3. Clothing
  - a. Salvation Army 187 Columbus Avenue, Boston - (617) 542-5420  
Call for a list of locations
  - b. Call United Way Hotline 2-1-1
  
4. Employment
  - a. Campus job sources
    - i. Student Employment: <http://www.bu.edu/students/careers/employment/>  
Campus Job Listings: <http://www.bu.edu/students/careers/jobs/>
    - ii. Boston University Career Services  
(617) 353-3590  
3rd floor of 19 Deerfield Street in Kenmore Square next to the Post Office
  - b. Online job sources
    - i. [dcjobs.com](http://dcjobs.com)
    - ii. [washingtonpost.com](http://washingtonpost.com)
    - iii. [dcjobsource.com](http://dcjobsource.com)
    - iv. [careerbuilder.com](http://careerbuilder.com)
  
5. Financial Aid
  - a. Financial Aid
    - i. <http://www.bu.edu/finaid/>  
[finaid@bu.edu](mailto:finaid@bu.edu)  
617-353-2965 (Monday–Friday, 9 a.m.–5 p.m.)  
Boston University Financial Assistance  
881 Commonwealth Avenue  
Boston, MA 02215

- b. FAFSA
  - i. <http://www.fafsa.ed.gov/>
  - ii. For assistance with problems or difficulties while using FAFSA on the Web, or for specific questions about the FAFSA, **call the Federal Student Aid Information Center at 1-800-4-FED-AID (1-800-433-3243) or 1-319-337-5665**. If you are hearing-impaired and have questions, contact the TTY line at 1-800-730-8913.
  - iii. You can also contact us live, online, by selecting the Live Help button conveniently located within the pages of the application.
  - iv. Need help filling out your FAFSA? Your YDS can help!
- c. Scholarships
  - i. Scholarships.com
  - ii. Fastweb.com
  - iii. Studentscholarshipsearch.com
  - iv. Strategies to help get a scholarship.
    - 1. <http://www.scholarships.com/financial-aid/college-scholarships/scholarship-application-strategies/scholarship-application-strategies.aspx> \* Note: There will be ads for colleges and online schools. Just click “No Thank You” and continue. You do not have to fill these portions out.

## 6. Food

- a. Campus Food Programs
  - i. <http://www.bu.edu/dining/>
  - ii. Dining plans and Convenience Points 617-353-9966
- b. Massachusetts Department of Social Services – Food Assistance
  - i. Customer Service Line 1-800-997-2555
  - ii. How-to and terms to know  
[http://www.mass.gov/?pageID=eohhs2terminal&L=5&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=SNAP+Benefits&sid=Eeohhs2&b=terminalcontent&f=dta\\_c\\_foodnut\\_ebt2&csid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2terminal&L=5&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=SNAP+Benefits&sid=Eeohhs2&b=terminalcontent&f=dta_c_foodnut_ebt2&csid=Eeohhs2)
  - iii. How to apply for food assistance online  
[http://www.mass.gov/?pageID=eohhs2modulechunk&&L=4&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=Department+of+Transitional+Assistance&sid=Eeohhs2&b=terminalcontent&f=dta\\_c\\_foodnut\\_foodstamps&csid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2modulechunk&&L=4&L0=Home&L1=Government&L2=Departments+and+Divisions&L3=Department+of+Transitional+Assistance&sid=Eeohhs2&b=terminalcontent&f=dta_c_foodnut_foodstamps&csid=Eeohhs2)
- c. Food Pantries and Programs
  - i. Dial **United Way Hotline 211** for food pantries and services near you
  - ii. Eastern Massachusetts: Greater Boston Food Bank 617-427-5200
    - 1. <http://www.gbfb.org/index.cfm>
  - iii. Central Massachusetts: Worcester County Food Bank 508-842-3663
    - 1. <http://www.foodbank.org/>
  - iv. Western Massachusetts: The Food Bank of Western Massachusetts 413-247-9738.
    - 1. <http://www.foodbankwma.org/>
  - v. Northeastern Massachusetts: Merrimack Valley Food Bank 978-454-7272
    - 1. <http://www.mvfb.org/>
- d. Farmers Markets
  - i. <http://apps.ams.usda.gov/FarmersMarkets/Default.aspx>
  - ii. Search different payment methods, locations and times.
- e. WIC
  - i. Nutritional support to pregnant/breastfeeding women and children

- ii. [http://www.mass.gov/?pageID=eohhs2subtopic&L=5&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=Women%2c+Infants+and+Children+\(WIC\)+Nutrition+Program&sid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2subtopic&L=5&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=Women%2c+Infants+and+Children+(WIC)+Nutrition+Program&sid=Eeohhs2)
- iii. List of WIC Offices in Boston  
[http://www.mass.gov/?pageID=eohhs2terminal&L=6&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=Women%2c+Infants+and+Children+\(WIC\)+Nutrition+Program&L5=WIC+Office+Locations+in+Massachusetts&sid=Eeohhs2&b=terminalcontent&f=dph\\_wic\\_c\\_office\\_boston&csid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2terminal&L=6&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Food+%26+Nutrition&L4=Women%2c+Infants+and+Children+(WIC)+Nutrition+Program&L5=WIC+Office+Locations+in+Massachusetts&sid=Eeohhs2&b=terminalcontent&f=dph_wic_c_office_boston&csid=Eeohhs2)
- iv. Blue Hill Corridor WIC Program (one of the offices from the link above)  
632 Blue Hill Avenue  
Dorchester, MA 02121  
(617) 822-5584

## 7. Health Care

- a. Campus Health Center
  - i. <http://www.bu.edu/shs/>  
Boston University Student Health Services  
881 Commonwealth Ave, West  
Boston, MA 02215  
F (617)353-3557  
F (617)353-7224
  - ii. **After hours provider on-call for urgent medical need**  
call 617-353-3575 and for urgent mental health related need call 617-353-3569.
- b. Mass Health / Medicaid  
[http://www.mass.gov/?pageID=eohhs2topic&L=3&L0=Home&L1=Consumer&L2=Insurance+\(including+MassHealth\)&sid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2topic&L=3&L0=Home&L1=Consumer&L2=Insurance+(including+MassHealth)&sid=Eeohhs2)
  - i. MassHealth Enrollment Center  
1-888-665-9993  
(TTY: 1-888-665-9997 for people with partial or total hearing loss)
  - ii. Choosing a Health Plan Website  
[http://www.mass.gov/?pageID=eohhs2terminal&L=4&L0=Home&L1=Consumer&L2=Insurance+\(including+MassHealth\)&L3=MassHealth+Information+for+Members&sid=Eeohhs2&b=terminalcontent&f=masshealth\\_consumer\\_member\\_choose\\_plandoc&csid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2terminal&L=4&L0=Home&L1=Consumer&L2=Insurance+(including+MassHealth)&L3=MassHealth+Information+for+Members&sid=Eeohhs2&b=terminalcontent&f=masshealth_consumer_member_choose_plandoc&csid=Eeohhs2)
  - iii. Mass Health Dental program  
<https://masshealth-dental.net/MemberServices/Default.aspx>  
Phone numbers: 1.800.207.5019, Hearing impaired 1.800.466.7566
- c. National Institute of Mental Health
  - i. Helps you locate services in your area and provides support  
<http://www.nimh.nih.gov/health/topics/getting-help-locate-services/index.shtml>
  - ii. The Information HelpLine is an information and referral service which can be reached by calling **1 (800) 950-NAMI (6264)**, Monday through Friday, 10 am- 6 pm, Eastern time.
- d. Crisis Hotlines
  - i. Free hotlines for emergency situations. **If your emergency is life threatening please call 911**  
[http://www.allaboutcounseling.com/crisis\\_hotlines.htm](http://www.allaboutcounseling.com/crisis_hotlines.htm)
  - ii. **Boys Town Suicide and Crisis Line: 800-448-3000 or 800-448-1833**  
Provides short-term crisis intervention and counseling and referrals to local community resources. Counsels on parent-child conflicts, marital and

family issues, suicide, pregnancy, runaway youth, physical and sexual abuse, and other issues. Operates 24 hours, seven days a week. (Not just for boys)

- iii. **National Domestic Violence/Child Abuse/ Sexual Abuse: 800-799-SAFE /800-799-7233/800-787-3224 TDD**  
800-942-6908 Spanish Speaking

- 1. **Several other phone numbers in the online list for eating disorders, drug use, STDs, sexual assault, rape and other issues. Confidential and free of charge.**

- e. Planned Parenthood

- i. Sexual health for men and women, birth control, pregnancy care.  
1055 Commonwealth Avenue  
Boston, MA 02215-1001  
(617) 616-1600

- 1. <http://www.plannedparenthood.org/>
- 2. **Plan B (Morning After) Birth Control assistance provided.**

- f. Free Clinics <http://www.freeclinics.us/freeclinic.php>

The Sharewood Project	136 Harrison Ave.	Boston	Massachusetts	2111	(781) 324-8991
MetroWest Free Medical Program	105 Hudson Rd.	Sudbury	Massachusetts	1776	508-532-0739
Women of Means, Inc.	148 Linden St, Suite 208	Wellesley	Massachusetts	2481	(781) 239-0290

**\*REMEMBER: If the clinic you call cannot help you, call 211 for a representative who can help locate the best services near you.**

## 8. Housing

- a. Dorms/Resident Halls

- i. <http://www.bu.edu/housing/living/>

### Telephone numbers:

Residence assignments and rates	617-353-3511
Dining plans and Convenience Points	617-353-9966
Terrier Card Office	617-353-9966
Residential Safety	617-353-2307
Residence Services	617-353-3504
Summer housing for students	617-353-3511

### E-mail address:

[housing@bu.edu](mailto:housing@bu.edu)

### Fax number:

617-353-5136

### Address

Boston University Housing  
25 Buick Street  
Boston, MA 02215

- b. Off Campus Housing

- i. <http://www.bu.edu/offcampus/>
- ii. Off-Campus Services on 617-353-3523

- c. Department of Health and Human Services

- i. Basic Website  
<http://www.mass.gov/?pageID=eohhs2constituent&L=2&L0=Home&L1=Consumer&sid=Eeohhs2>
- ii. MA DHHS contact info  
<http://www.mass.gov/?pageID=eohhs2utilities&L=1&sid=Eeohhs2&U=contactus>
  - 1. Executive Office Phone Number 617-573-1600
- d. Roommate Finders/Boards
  - i. [www.roommates.com](http://www.roommates.com)
  - ii. [www.roomster.com](http://www.roomster.com)
  - iii. [www.Roomates4you.com](http://www.Roomates4you.com)
- e. Energy Assistance  
[http://www.mass.gov/?pageID=eohhs2terminal&L=4&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Housing+and+Shelter&sid=Eeohhs2&b=terminalcontent&f=dta\\_c\\_housing\\_energy&csid=Eeohhs2](http://www.mass.gov/?pageID=eohhs2terminal&L=4&L0=Home&L1=Consumer&L2=Basic+Needs&L3=Housing+and+Shelter&sid=Eeohhs2&b=terminalcontent&f=dta_c_housing_energy&csid=Eeohhs2)
  - i. To find out if you can get help and which agency covers your city or town, call the "Hotline" at 1-800-632-8175 or on the internet at <http://www.mass.gov/dhcd/components/cs/Fuel/default.htm>

## 9. Social Support

- a. Student organizations
  - i. Student organizations can provide outlets for social networking and support, connecting with students that have similar life experiences, interests and majors, getting help with an academic issue (such as asking a member of a math club to tutor you) and connections to community and campus events including dances, parties and concerts. Being an active member of a student organization also opens up employment, scholarship and further academic opportunities. Take advantage of this awesome resource!
  - ii. <http://www.bu.edu/sao/>
  - iii. **Student Activities Office**  
Boston University  
1 University Road  
Boston, Massachusetts 02215  
Phone: 617-353-3635  
Fax: 617-353-5257  
E-mail: [sao@bu.edu](mailto:sao@bu.edu)  
URL: [www.bu.edu/sao](http://www.bu.edu/sao)

## 10. Transportation

- a. Campus Commuter Services  
<http://www.bu.edu/students/life/transportation/>  
\*Please review in detail based on your youth's needs.
- b. **BUS! HOTLINE** — Call 877-355-1555 to receive recorded information about the BUS service, including current reports of transportation delays and service interruptions.
- c. [Boston University Parking & Transportation Services](#)  
775 Commonwealth Ave., Boston, MA 02215 | P: 617-353-2160 | F: 617-353-6677 | [parking@bu.edu](mailto:parking@bu.edu)

**Don't see what you need or aren't sure? Call 2-1-1 the United Way Hotline and be connected to a specialist who will listen to your concern and help you find the right answer. This call is confidential and free.**