

**Gateway Community College**  
**Long Wharf Campus 60 Sergeant Drive, New Haven, CT 06511**  
**North Haven Campus 88 Bassett Road, North Haven, CT 06473**  
**203-285-2000**

1. Academic Support Services
  - a. The Center for Educational Services (includes placement testing, math, science, writing, tutoring, and other assistance)  
<http://www.gwcc.commnet.edu/contstudent.aspx?id=159>
  - b. The Center For Educational Services  
Long Wharf Campus, Room 142  
(203) 285-2217  
North Haven Campus, Room 200 D  
(203) 285-2348  
CES Staff  
Luis Melendez, Director  
(203) 285-2218  
[lmelendez@gwcc.commnet.edu](mailto:lmelendez@gwcc.commnet.edu)  
Clara Mena, Assistant Director  
(203) 285-2123  
[cmena@gwcc.commnet.edu](mailto:cmena@gwcc.commnet.edu)  
Leslie C. Hanby, Coordinator  
(203) 285-2348  
[ghanby@gwcc.commnet.edu](mailto:ghanby@gwcc.commnet.edu)
  - c. Online tutoring sources
    - i. Etutoring.org
2. Child Care
  - a. Reputable day cares/Help paying
    - i. <http://www.ctcare4kids.com/>
    - ii. Care 4 Kids  
1344 Silas Deane Highway  
Rocky Hill, CT 06067
    - iii. For more information, call, 1-888-214-KIDS (5437).
3. Clothing
  - a. Salvation Army 450 George Street, New Haven - (203) 562-7123– Call for a list of locations
  - b. Call United Way Hotline 2-1-1
4. Employment
  - a. Campus job sources
    - i. Basic website: <http://www.gwcc.commnet.edu/contact.aspx?id=257>
    - ii. Contact: Lisa Corbeil  
(203) 285-2528  
[lw-humanresources@gwcc.commnet.edu](mailto:lw-humanresources@gwcc.commnet.edu)  
\*Note: Not all jobs are directed at students.
  - b. Connecticut Works Website  
<http://www.ctdol.state.ct.us/>
  - c. Online job sources
    - i. Ctjobs.com
    - ii. Jobsinct.com
    - iii. Monster.com
    - iv. Careerbuilder.com

## 5. Financial Aid

- a. GCC basic website: <http://www.gwcc.commnet.edu/admissions.aspx?id=64>
  - i. Ray Zeek, Director of Financial Aid  
(203) 285- 2032  
rzeek@gwcc.commnet.edu
  - ii. **BOOKS**  
\*\*All students are required to sign a Title IV authorization form before charging books. Please go to <http://my.commnet.edu> . Under student Services & Financial Aid click on the my award information section. This will bring you to the Title IV authorization form. Complete and submit the form to the payment office. The form must be completed 24-48 hours prior to establishing an account at the bookstore. Click here for posted [bookstore](#) dates.
- b. FAFSA
  - i. <http://www.fafsa.ed.gov/>
  - ii. For assistance with problems or difficulties while using FAFSA on the Web, or for specific questions about the FAFSA, **call the Federal Student Aid Information Center at 1-800-4-FED-AID (1-800-433-3243) or 1-319-337-5665**. If you are hearing-impaired and have questions, contact the TTY line at 1-800-730-8913.
  - iii. You can also contact us live, online, by selecting the Live Help button conveniently located within the pages of the application.
  - iv. Need help filling out your FAFSA? Your YDS can help!
  - v. **FAFSA WORKSHOPS AVAILABLE AT GCC**
    1. The Federal Pin number assigned to you by the U.S. Dept. of Education. To get the Federal Pin number, go the following link: [www.pin.ed.gov](http://www.pin.ed.gov)
    2. Completed Tax Return and all W-2's for the 2009 year. Note: Workshops take approximately ½ hour.
- c. Scholarships
  - i. Scholarships.com
  - ii. Fastweb.com
  - iii. Studentscholarshipsearch.com
  - iv. Strategies to help get a scholarship.
    1. <http://www.scholarships.com/financial-aid/college-scholarships/scholarship-application-strategies/scholarship-application-strategies.aspx> \* Note: There will be ads for colleges and online schools. Just click “No Thank You” and continue. You do not have to fill these portions out.

## 6. Food

- a. Food Stamps
  - i. Printable Brochure with Frequently Asked Questions, Eligibility Requirements and Tips (There is also a printed copy of this brochure on the next page):  
[http://www.ct.gov/dss/lib/dss/pdfs/brochures/food\\_stamps\\_96.3.pdf](http://www.ct.gov/dss/lib/dss/pdfs/brochures/food_stamps_96.3.pdf)
  - ii. State of CT Department of Social Services – Food Assistance
    1. Website with information on programs and requirements  
<http://www.ct.gov/dss/cwp/view.asp?a=2353&q=305154>
    2. Contact information for programs

Jana Engle, TEFAP Coordinator  
Connecticut Department of Social Services  
25 Sigourney Street, Hartford, CT 06106-5033  
Tel. (860) 424-5429, Fax (860) 424-4957  
email: [Jana.Engle@ct.gov](mailto:Jana.Engle@ct.gov)

Nancy Carrington, Executive Director  
Connecticut Food Bank, Inc.,  
150 Bradley Street,  
P.O. Box 8686  
New Haven, CT 06531  
Tel. (203) 469-5000, Fax (203) 469-4871  
<http://www.ctfoodbank.org/>

Ms. Gloria McAdam, Executive Director  
Foodshare, Inc.  
450 Woodland Avenue  
Bloomfield, CT 06002-1342  
Tel: (860) 286-9999, Fax (860) 286-7860  
<http://www.foodshare.org/>

b. Food Pantries and Programs

\*Note: These programs may vary in their eligibility and availability. Always call the office before going to ensure that your specific situation can be served by them. If you are unable to find assistance always call 2-1-1, the United Way's free number, to be connected to a specialist that can help you find what you need.

i. Connecticut Food Bank

150 Bradley St  
East Haven CT 06512  
203-469-5000  
ctfoodbank.org

ii. Christian Community Action

168 Davenport Ave  
New Haven, CT 06519  
203-777-7848  
ccahelping.org

iii. Community Action Agency of New Haven Inc.

781 Whalley Ave  
New Haven CT 06515  
203-387-7700  
caanh.net

c. Foodshare

i. Mobile Foodshare is an outdoor food distribution for persons of low income. The food choices vary from week to week but usually include bread and several types of fresh produce. Other items may also be offered depending on availability.

ii. [http://fdshr.convio.net/site/PageServer?pagename=programs\\_MobileCalendar#Hartford](http://fdshr.convio.net/site/PageServer?pagename=programs_MobileCalendar#Hartford)

1. Click for your town and a list of various locations, dates and times.

d. Farmers Markets

i. <http://apps.ams.usda.gov/FarmersMarkets/Default.aspx>

ii. Search different payment methods, locations and times.

e. WIC

i. Nutritional support to pregnant/breastfeeding women and children

ii. [http://www.ct.gov/dph/cwp/view.asp?a=3137&q=395460&dphNav\\_GID=1862&dphPNavCtr=](http://www.ct.gov/dph/cwp/view.asp?a=3137&q=395460&dphNav_GID=1862&dphPNavCtr=)

iii. (860) 509-8084

## 7. Health Care

- a. Student health insurance
  - i. Students are automatically enrolled in the CT Community-Technical College Plan A, which covers student injuries only. Accidents on or off campus during events sponsored by the College are covered under this plan. <http://www.gwcc.commnet.edu/uploadedFiles/HealthPlan.pdf>
  - ii. Basic website: <http://www.gwcc.commnet.edu/contstudent.aspx?id=2197>
  - iii. For questions contact the Financial Aid Office of the Long Wharf campus at the number/email below
    1. Long Wharf Campus  
Main Number: (203) 285-2030  
[gw-finaidhelp@gwcc.commnet.edu](mailto:gw-finaidhelp@gwcc.commnet.edu)
- b. Department of Social Services: Caring for Connecticut (Medicaid) Client Assistance Center  
1-866-409-8430  
(toll free in-state)  
(860) 269-2031  
(in Farmington, CT area)  
1-866-604-3470  
(alternate TTY/TDD line)
  - i. Pre-Existing Condition Plan  
<http://www.ct.gov/dss/cwp/view.asp?Q=463668&A=2345>
  - ii. Husky Health – Age 19 and under  
<http://www.huskyhealth.com/hh/site/default.asp>
  - iii. Low-income adults without children  
[http://www.ct.gov/dss/lib/dss/pdfs/brochures/medicaid\\_lia\\_in\\_brief.pdf](http://www.ct.gov/dss/lib/dss/pdfs/brochures/medicaid_lia_in_brief.pdf)  
For questions or concerns on any of these plans please refer to the contact information above.
- c. Medical professionals that accept Medicaid can be found at this website  
<https://www.ctdssmap.com/CTPortal/Home/tabId/36/Default.aspx>
  - i. Go to “Provider” in the left hand column and click “Provider search”
  - ii. Enter your local information and the kind of medical professional you need
  - iii. A list will come up of professionals in your area.
- d. National Institute of Mental Health
  - i. Helps you locate services in your area and provides support  
<http://www.nimh.nih.gov/health/topics/getting-help-locate-services/index.shtml>
  - ii. The Information HelpLine is an information and referral service which can be reached by calling **1 (800) 950-NAMI (6264)**, Monday through Friday, 10 am- 6 pm, Eastern time.
- e. Crisis Hotlines
  - i. Free hotlines for emergency situations. **If your emergency is life threatening please call 911**  
[http://www.allaboutcounseling.com/crisis\\_hotlines.htm](http://www.allaboutcounseling.com/crisis_hotlines.htm)
  - ii. **Boys Town Suicide and Crisis Line: 800-448-3000 or 800-448-1833**  
Provides short-term crisis intervention and counseling and referrals to local community resources. Counsels on parent-child conflicts, marital and family issues, suicide, pregnancy, runaway youth, physical and sexual abuse, and other issues. Operates 24 hours, seven days a week. (Not just for boys)

- iii. **National Domestic Violence/Child Abuse/ Sexual Abuse: 800-799-SAFE /800-799-7233/800-787-3224 TDD**  
800-942-6908 Spanish Speaking
- f. **Several other phone numbers in the online list for eating disorders, drug use, STDs, sexual assault, rape and other issues. Confidential and free of charge.**
- g. Planned Parenthood
  - i. Sexual health for men and women, birth control, pregnancy care.
    - 1. 345 Whitney Avenue, New Haven - (203) 865-5158
    - 2. <http://www.plannedparenthood.org/>
    - 3. **Plan B (Morning After) Birth Control assistance provided.**
- h. Free Clinics
  - i. Fair Haven Community Health Center  
374 Grand Avenue  
New Haven, CT 06513  
203-314-9305  
\*Note: Specifically mention the Haven Free Clinic
  - ii. Careways Shelter  
100 Portsea St.  
New Haven, CT 06519  
Phone: 203-492-4873
  - iii. West Haven Health Center  
285 Main St.  
West Haven, CT 06516  
Phone: 203-503-3400
  - iv. Website with a list of free clinics in New Haven:  
<http://havenfreeclinic.org/wp/index.php/patients/other-free-clinics/>

## 8. Housing

- a. Housing Authority
  - i. CT Housing Search – Affordable Housing <http://www.cthousingsearch.org/>
  - ii. Rental Assistance Program (families)  
<http://www.ct.gov/dss/cwp/view.asp?a=2353&q=305206>
  - iii. Homeshare Program (single adults)  
<http://www.ct.gov/agingservices/cwp/view.asp?a=2513&q=313056>
  - iv. The best way to determine what kind of housing you may be eligible for and how to get it is to connect with someone personally. Call one of the numbers below and ask for a meeting or assistance in finding housing.
    - 1. Housing Services: 860-424-5578
    - 2. CT DSS (Department of Social Service) 800-842-1508 or TDD/TTY 800-842-4524
- b. Roommate Finders/Boards
  - i. [www.roommates.com](http://www.roommates.com)
  - ii. [www.roomster.com](http://www.roomster.com)
  - iii. <http://connecticut.metroroommates.com/>
  - iv. [www.Roomates4you.com](http://www.Roomates4you.com)
- c. Energy Assistance
  - i. Winter heating basic website:  
<http://www.ct.gov/dss/cwp/view.asp?a=2353&q=305194>
  - ii. To apply contact the office nearest to you.  
<http://www.ct.gov/dss/cwp/view.asp?a=2353&Q=420880&PM=1>
  - iii. Or by phone: Community Action Agency of New Haven, Inc. (203) 387-7700

9. Social Support

- a. Student organizations: Student organizations can provide outlets for social networking and support, connecting with students that have similar life experiences, interests and majors, getting help with an academic issue (such as asking a member of a math club to tutor you) and connections to community and campus events including dances, parties and concerts. Being an active member of a student organization also opens up employment, scholarship and further academic opportunities. Take advantage of this awesome resource! Click the link below to browse organizations.
  - i. <http://www.gwcc.commnet.edu/constudent.aspx?id=1576>
- b. **Campus Activities Board**

This organization coordinates and executes a calendar of social, recreational, educational and cultural events for students at GWCC. For further information about CAB, email [GW\\_CAB@gwcc.commnet.edu](mailto:GW_CAB@gwcc.commnet.edu) or call the CAB event Hotline at 285-2249.

10. Transportation

- a. **Shuttle Bus:** Have a class on both campuses? The shuttle leaves North Haven on the 1/2 hour and Long Wharf on the hour between 7 AM and 10:30 PM.
- b. Public transit
  - i. Cctransit.com - 860-525-9181  
TTY (Hearing Impaired Only): 860-727-8196
  - ii. Connecticut Commuter Services <http://ctrides.com/index.php?page=rides-more> (Explore this site to find carpools, busses, trains and other resources for transportation.)For more information, contact a Connecticut Commuter Services representative at 1-877-CTRIDES (1-877-287-4337)

**Don't see what you need or aren't sure? Call 2-1-1 the United Way Hotline and be connected to a specialist who will listen to your concern and help you find the right answer. This call is free and confidential.**